

Nagman provided World Class
CONSULTANCY SERVICES
(in the field of CALIBRATION)

to **MT ENTERPRISES®**
Kingdom of Saudi Arabia

Industry / Sector : Calibration Laboratory

Country : Kingdom of Saudi Arabia

Customer Profile

MT Enterprises, Kingdom of Saudi Arabia is a Technical Engineering Service Center to serve Utilities, Oil and Gas and the Petrochemicals users in Saudi Arabia and the surrounding countries. They provide expertise onsite for **Testing, Commissioning, Training, Calibration, Maintenance, Installation, Oil Filtration & Repair Services for Gas Turbines, Generator Transformers, Switch Gears and Protection System**. MT Enterprises was established with a motive to avail the BEST CALIBRATION Services through Business Situation.



Task

MT Enterprises were looking to establish a relationship with a long term partner to provide world class **Consultancy Services** in the field of **INSTRUMENT CALIBRATION** (who can offer extensive services to **Setup the Laboratory from CONCEPT to COMPLETION**, to enable them set-up full-fledged **CALIBRATION CENTER**, for various parameters including Temperature, Pressure, Linear etc., besides supplying suitable Systems / Equipment, extending professional services including **TRAINING for their Lab Technicians & Managers** to run and maintain the Lab in accordance with ISO/IEC:17025, assisting in getting **Accreditation form SAC (Saudi Accreditation Committee)**, which is a part of **SAUDI ARABIAN STANDARDS ORGANISATION (SASO)**.

Solution Description

MTE could identify Nagman as the right partner who could provide **Products & Consultancy Services** to meet their high standards & expectations (mentioned above) which are the stringent demand in the field of Calibration Services in Saudi Arabia.

Customer Satisfaction

- Got world Class Consultancy Services in LAB-SETUP through Nagman
- Identified & Procured right Calibration Instruments under guidance from Nagman
- Obtained Professional Training in Calibration Lab Maintenance
- Continual assistance in getting SAC / SASO accreditation

MT Enterprise's satisfaction on getting the above Professional Services from Nagman induced them to have long business relation & today MT Enterprises (through their Group Company, M/s. Eastern Light, Saudi Arabia) became a Preferred Distributors for Nagman in Saudi Arabia for sales of new Instruments & Systems, after sales services and recalibration.



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